

DECT Wireless Handset System



CONFIRM THE E911 ADDRESS INFORMATION

To confirm the E911 address information for the location of your equipment

1. Go to www.coxbusiness.com
2. Click on Sign in MyAccount
3. Enter your MyAccount login credentials
4. Click Manage E911 Information
5. Follow the prompts

IMPORTANT: The E911 address information must be updated whenever the phone is moved to a new location. Affix the E911 decal (included) so users can view this information.



ALSO INSTALLING COX BUSINESS DATA SERVICE?

If so, do that installation first. Once that's completed, you can continue with this phone installation.



GETTING STARTED

Verify that all the equipment you ordered is in the box. Depending on your order, some of this equipment may not be applicable to you. Regardless, it must be installed in the following order:



A Base Station

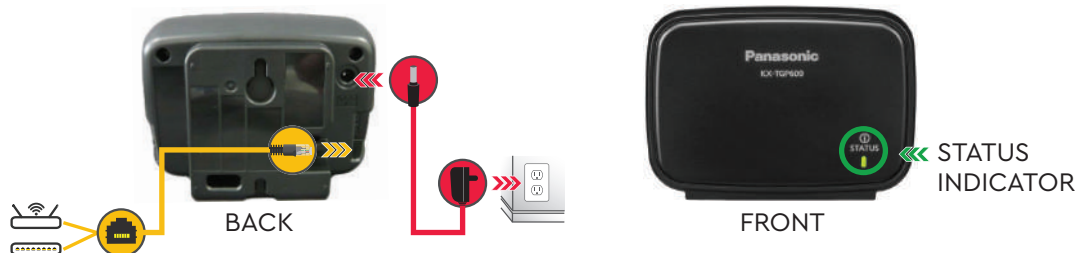


B Handset



C Repeater

STEP 1: Base Station **A**



- 1 CONNECT THE ETHERNET CORD:** Plug one end of the Ethernet cable into the LAN port on the base station. Then plug the other end of the cable to your internet modem, router, or switch (Hub).

- 2 CONNECT THE POWER CORD:** If you're using Power over Ethernet (PoE) from a LAN switch, the base station should now be powered on. Otherwise, plug the power cord into the base station, and into the wall outlet.
NOTE: PoE (power over Ethernet) allows the base station to utilize power from a PoE switch.

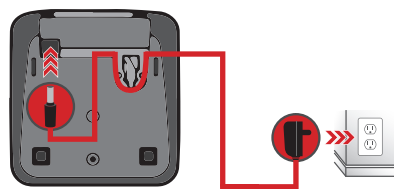
- 3 WAIT FOR THE STATUS INDICATOR:** The status indicator will first turn red. Then it will turn solid green once the base station has finished the auto-configuration process. This process could take 3 minutes or longer.

Instructions continue on the other side 



STEP 2: Handset **B**

BACK OF THE
HANDSET BASE



ADMIN **1**



OK OK
POWER

4 CONNECT THE POWER CORD & INSERT BATTERIES: Plug the power cord into the handset base and wall outlet. Insert the rechargeable batteries into the handset.

5 WAIT TO POWER ON THE HANDSET: Place the handset into the charger and wait 2-3 minutes. Then press the power button to turn it on. *NOTE: Fully charging the handset will take about 6 hours.*

6 IDENTIFY THE ADMIN HANDSET WITH **1:** Each base station has one handset – the “admin” – that will already be paired to it. When powered up, it will display ‘1’ on the top left corner. Use this admin handset to set configurable options on other handsets.

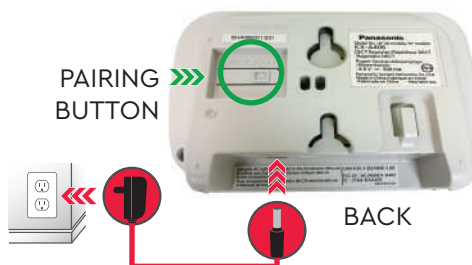
! PAIRING ADDITIONAL HANDSETS:

- Identify the handsets that need to be paired by looking for “Register Unit” on the screen.
- Locate the base station from Section A.
- Press/hold the handset locator button that's on the right side of the base station for 4 seconds.
- The status indicator will slowly flash red.
- On each handset, press/hold **OK** until the display shows “Please Wait...”.
- After “Registered” displays on the screen, the pairing is complete.
- Phone numbers provisioned to your account will now appear on the handsets. If it takes longer than 2 minutes to pair, push the handset locator button again.

NOTE: If the handsets start ringing, the handset locator button on the base station wasn't held for long enough. Press the handset locator button to stop, and repeat the step.

STEP 3: Repeater **C** (OPTIONAL)

PAIRING
BUTTON



BACK

STATUS
INDICATOR



FRONT

7 CONNECT THE POWER CORD: Plug the power cord into the repeater and wall outlet.

8 PAIR THE REPEATER:

- When first plugged in, the status indicator will turn amber for 2 seconds.
- Locate the base station from Section A.
- Press/hold the handset locator button on the base station for 4 seconds.
- Press the pairing button on the bottom of the repeater.
- When both status indicator lights turn solid green, the repeater has been registered.

NOTE: If the handsets start ringing, the handset locator button on the base station wasn't held for long enough. Press the handset locator button to stop, and repeat the step.

? QUESTIONS ABOUT YOUR INSTALLATION?

For quick references and user guides, go to www.coxbusiness.com/starthere and select your phone make and model. For more support, you can live chat on www.coxbusiness.com/chat, text 36009, or call 844-208-3743.



CHAT: Coxbusiness.com/chat



TEXT: 36009



CALL: 844-208-3743