Getting started is **easy**.

Instructions
Net Assurance

COX
BUSINESS

Here's what's in your kit:

LTE Internet Router Kit

(1) Cradlepoint LTE Internet Router

(1) Coax Cable

(2) Antennas

(1) Ethernet Cord

(2) SIM Cards *(SIM Cards have been installed)*

2-Hour Battery Kit

(1) 2-hour Battery

(1) USB Cable *(Optional)*

(1) Install & User Manual

(1) Safety Manual
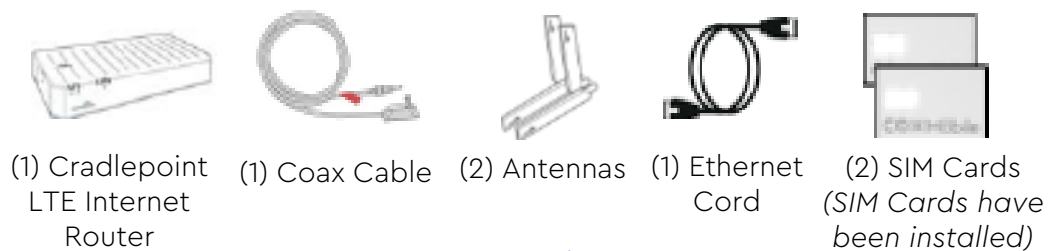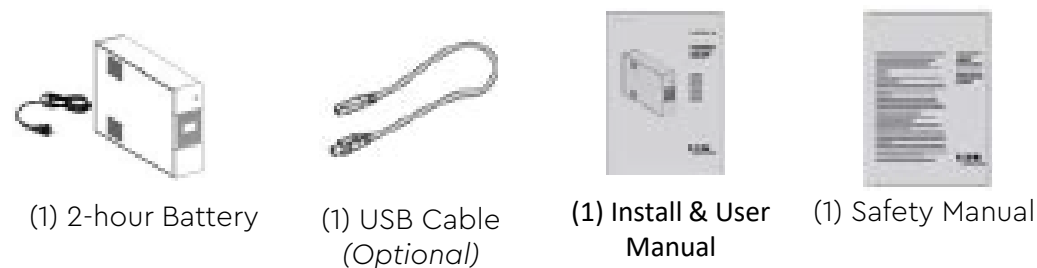
And here's what you'll need:

Internet Modem

Router *(optional)*
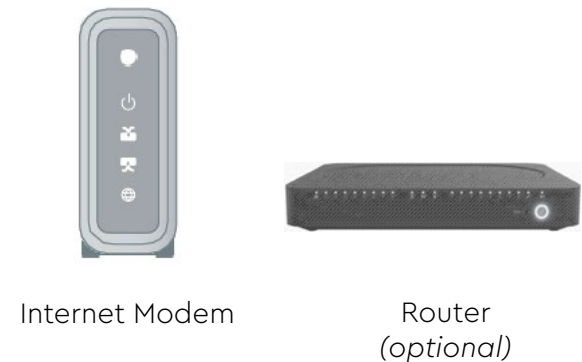
Help us send zero waste to landfills by recycling the kit once you're finished. It's made with 100% recyclable materials.

Here's what to do:

1 Set up 2-Hour Battery

A Open **2-Hour Battery** compartment by first placing the battery on its side and pressing your thumb on the panel pushing gently in and sliding downward.

B Then connect the battery wires to the battery. Once the battery wires are connected, slide the panel back. Now plug the **2-Hour Battery** into a power outlet. Press and hold the battery power button until the short beep to power it on.

2 Connect your Modem

Unplug your modem from the power outlet and **C** plug it into the **2-Hour Battery** power outlet (right row only). Allow up to 10 minutes for your modem to come back online. Once connected test your system by opening a webpage or browser on your connected device.

3 Set up Cradlepoint LTE

D Install the antennas on the **Cradlepoint LTE** by twisting them clockwise until they are securely connected.

E Now use an ethernet cable to connect the **Cradlepoint LTE** (WAN port) to your modem (LAN port).

F Plug the **Cradlepoint LTE** power cord into the **2-Hour Battery** power outlet (right row only).

Turn the **Cradlepoint LTE** power switch to ON.

G Your **Cradlepoint LTE** power and 4G indicator will be solid green and have a good signal connection (indicated with blue lights). This process may take up to 20 minutes.

4 Connect to a Router

Use an ethernet cord to connect the **Cradlepoint LTE** (port 1) to the router (port 1).

Now plug the router power cord into the **2-Hour Battery** power outlet (right row only). Check that the router is connected successfully with lights flashing on the connected port.

A
B
C
D
E
F
G
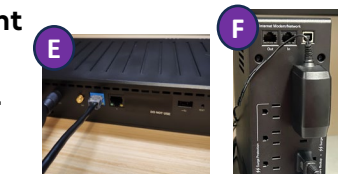
We're here to help.

! Important

Make sure your Cable Modem is installed first and working before setting up the Net Assurance Battery Backup system.

To ensure the router operates efficiently, the following is recommended:
• Ensure the device is positioned to receive optimal signal. Avoid positioning near concrete walls, metal or reflective surfaces, or any other objects that may interfere with RF reception.
• Ensure plenty of ventilation. Avoid installing the device in enclosed spaces.
• Do not install the device in direct exposure to the elements. Extreme heat or cold can and will impact the router's performance.
• Do not stack other items on top of the router. Items on top of the router can hinder Wi-Fi signal and may allow the router to overheat, affecting performance.

See the Safety, Regulatory, and Warranty Guide (included with your hardware) for more information about location considerations.

? FAQs

Why isn't my Internet Modem working?
Try rebooting—just unplug the power cord from the wall, wait 10 seconds, then plug it back in. It may take a few minutes to reset. Also, make sure all of the connections are tight and completely plugged in. If this does not work, try restarting your computer or router.

Which coax outlet should I use?
It needs to be an active outlet. It's common to have inactive outlets so try a different outlet if at first the device doesn't work.

How do I create a Static IP?
The modem defaults to a Dynamic IP that changes regularly. Please contact us at the contact information below if you require a Static IP.