

Dear Valued Cox Business Customer,

Thank you for choosing Security Suite, a business-grade security solution to protect your computers and file servers from viruses, spyware, and hackers. Cox Security Suite powered by McAfee is now Trellix. McAfee has undergone a name change and Trellix will now be the provider of the service.

Below you will find information to get started.

Uninstall existing desktop antivirus, antispyware, and firewall software already installed on your PC and adjust the security and privacy settings in Internet Explorer to Medium.

- Once your MVision Cloud account is activated, you'll be taken to the "Manage Your Network Security" page. From there, choose "Install Protection" then "Ready to Install". You'll have the following options:
 - "Install Protection on This Computer" - installs Security Suite on your own device
 - "Install Protection on Other Computers" - generates a sharable installation link
- Log in to [MyAccount](#), our secure, online portal to manage and administer your services. Select **Security Suite** and click **Go to Trellix MVision Cloud** in MyAccount.
- Access User Guides, Quick Start Guides and FAQs at www.coxbusiness.com/starthere.
- For help, contact our dedicated 24/7 support team at (866) 272-5777.

Once again, our sincere thanks for the privilege of serving your business.

Cox Business

Trellix Welcome Letter

Trellix **Skyhigh**
Security

Hi MVISION,

Thank you for subscribing to our portfolio of products. If you are a new user, you will receive another email shortly to activate your account. Existing users can continue to use their existing credentials to configure, set up, and manage the products listed below.

Your Subscription Details

Product	User License	Expiration
MVISION Protect Standard	25	Monthly Recurring

Trellix Tenant Id: c65c49da-0869-45b3-aab8-48919e6d71f2

Trellix Tenant Name: 56050201@mailinator.com

Review [Cloud Services Agreement](#) and the [Data Processing Agreement](#)

Thank you!

Need help?

[Contact Us](#) [Trellix Documentation](#) [Skyhigh Documentation](#) [Community](#)

The Trellix Activation email that must come from Trellix. Replaces the red font in the Cox welcome letter.

The Trellix logo features the word "Trellix" in a white, sans-serif font, with a green checkmark-like symbol integrated into the letter "x".The Skyhigh Security logo consists of a purple hexagonal icon with a white geometric pattern inside, followed by the text "Skyhigh" in a bold, sans-serif font and "Security" in a smaller, lighter font below it.

Hi MVISION,

Thank you for signing up. By activating your account, you agree on behalf of your organization to use our cloud services in accordance with the [Cloud Services Agreement](#) and the [Data Processing Agreement](#).

[Activate my account](#)

Note: The link is only active for the next 7 days. If you didn't sign up, ignore and delete this email.

Thank you!

Need Help?

[Contact Us](#)

If you purchased your subscription from a service provider, contact your provider for support.